



Prioritization of Issues (POI) site audits



An audit conducted by an experienced BSI assessor gave our client a fast, accurate, economical, and unbiased assessment report. Our report provided a list of prioritized actions for improving or maintaining compliance with regulatory requirements and best practice. With ongoing improvement in these programs, our client could better manage risk, increase productivity, and meet compliance goals and initiatives.

Client Challenges

After acquisitions led to expanded sites in multiple countries, this global materials management company needed a way to quickly see the biggest Environmental, Health and Safety risks and issues facing the company across the sites. The client wanted to bring an outside perspective to EHS compliance and help identify best practices to share throughout the expanded organization.

Our Goals

- Perform EHS prioritization of issues (POI) audits for multiple sites in the US and internationally
- Provide consistent and localized support for international sites, with local language and cultural knowledge
- Aggregate and analyze audit results to show trends, emerging issues, and best practice recommendations

What is a POI audit?

- Prioritization of Issues (POI) is a customized, scalable and flexible assessment including a facility walk-through, records review, employee interviews, assessment debrief, draft report, and presentation on assessment outcome.
- Our POI provides a snapshot that prioritizes concerns based on the level of risk: high, moderate, low. With this assessment, clients will be able to prioritize budget, staff, and show results against current challenges and deadlines.

Find out more:
page.bsigroup.com/Contact-EHS

Client Background

The client is a global leader in materials management, providing materials and solutions for the semiconductor and other high technology industries. After a series of acquisitions, the EHS department was faced with multiple US and international sites that needed to be evaluated for risks to worker safety and business operations. Though the customer had an ongoing internal audit process, their team wanted a fresh perspective on where to focus as the new sites were integrated into the business. Ideally, the audit results would enable them to pinpoint compliance and best practice recommendations across the business and for individual sites, and allow them to share data between multiple sites.

Our Approach

The scope of this project was to perform POI audits for nine facilities in the US and eight in Asia. To provide consistency in auditing, BSI carefully selected an exclusive audit team to serve the client's US sites. Having the same auditors at each site allowed for consistency in the questions asked, documentation reviewed, and issues noted. In addition, because the auditors became familiar with the business, BSI was able to more efficiently use the time on site to closely screen for issues and refine recommendations. For the international sites, BSI has a global network of partners and subcontractors in key locations on virtually every continent. These partners are screened to meet BSI's exacting standards for professionalism, experience, and cultural sensitivity. By having professional partnerships around the world, BSI was able to mobilize quickly and efficiently to provide local experts in each of the client's



numerous locations. These local experts were able to translate and provide feedback to the local sites as the audit progressed, which added immediate value. The auditors performed a broad environmental, health and safety prioritization of issues audit for each site, and developed a report for each location that showed the specific issue, regulatory citation, findings, and prioritized recommendations. Once the audits were complete, the data was organized and analyzed. A dashboard of charted results and recommendations was provided for each site and for the overall organization. The client was able to review the findings, share the information across the sites, and develop a plan for improvements in processes, training, and documentation as needed.

Outcome

BSI's ability to provide consistent auditors and local support internationally, as well as provide detailed, customized reports in a timely fashion following each audit, enabled the client to see multiple findings and opportunities for improvement. Their EHS team was able to see at a glance the most critical issues facing the sites, and develop mitigation and improvement plans for each category of issues. Based on the project's success, BSI continues to provide the client with POI audits and other advisory services.